

Privacy Policy

At Centollo Technologies, S.L (“Centollo Technologies,” “we,” “us,” or “our”), we value your privacy. This Privacy Policy (“Policy”) explains how we collect, use, and protect your personal data when you use Quickers, the app.

Please read this Policy carefully to understand our practices and your choices.

1. What Personal Data We Collect

Personal data is information that identifies you or could be used to identify you, either directly or indirectly, as defined by applicable data protection laws.

We collect data you provide, data we gather automatically, and data from third parties.

Anonymized data, which cannot identify you, is not considered personal data and is not restricted by this Policy.

Personal Data You Provide

Customer Service Data: When you contact us, participate in surveys, or subscribe to updates, we may collect your name, email address, delivery address, or other details you share.

Personal Data We Collect Automatically

Identifiers: Device ID (e.g., IP address, IDFV, Android ID, Google AID, IMEI) and approximate location (inferred from IP address).

Device and Technical Data: Device model, CPU, storage, screen size, network type, country, language, operating system, timezone, and other technical details.

Usage Data: Information about your interactions with our Services, such as game events, scores, session duration, and gameplay details.

Personal Data from Third Parties

App Marketplaces: For in-app subscriptions via Apple App Store or Google Play, we receive device ID, payment time, encrypted payment order, and payment status.

We do not process payments or access your credit card details.

Activity Platforms: If you join activities on third-party platforms, we may receive participation data based on your authorization.

No Special Categories of Data: We do not collect sensitive data, such as race, ethnicity, religious beliefs, or other categories requiring heightened protection under certain laws.

2. How We Use Your Personal Data

We process your personal data only for specific purposes and to the extent necessary.

Our uses include providing and maintaining services, improving user experience, sending service updates, customer support, ensuring security and compliance, advertising and marketing, and surveys and activities.

Legal Basis for Processing

If you’re in the EEA, we process data based on contractual necessity, legitimate interests, legal obligations, or consent.

Other legal bases may apply depending on local laws.

3. How We Share Your Personal Data

We may share your personal data with partners or processors to provide Services, but only to the extent necessary and with strict confidentiality obligations.

Recipients may include affiliates, technical service providers such as Gdevelop (<https://gdevelop.io/page/privacy-policy>), or in cases of mergers, sales or legal obligations.

4. International Data Transfers

To operate globally, we may store or process your data in different countries, currently using Gdevelop infrastructure.

We ensure compliance through adequacy decisions or EU Standard Contractual Clauses (SCC).

5. Data Security and Retention

We use reasonable technical, administrative, and physical measures to protect your data and retain it only as long as necessary. When no longer needed, we delete or anonymize it.

6. Your Legal Rights

Your rights depend on your jurisdiction and may include access, rectification, erasure, restriction, portability, objection, and withdrawal of consent.

You may also contact your local data protection authority or email support@getquickers.com.

7. Children's Privacy

We do not knowingly collect personal data from children.

If you believe we have collected data from a child, contact us at support@getquickers.com.

8. Changes to This Policy

We may update this Policy periodically.

Significant changes will be highlighted with a prominent link to the updated version.

Continued use of our Services indicates acceptance of the updated Policy.

9. Contact Us

For questions, complaints, or to exercise your rights, contact us via support@getquickers.com.

Last Updated: November 5th, 2025